The Dai-ichi Life Insurance Company, Limited

Investor Presentation: Product Strategies

March 27, 2014

Product Development and Management Unit, The Dai-ichi Life Insurance Company, Limited By your side, for life



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# ■ Trend in Number of Policies, Individual Business

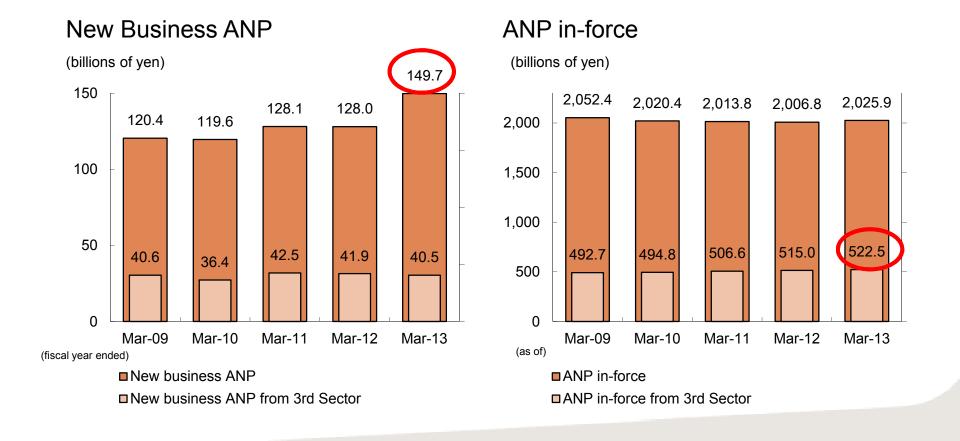
• As we launched products that cater to the changing needs of customers, we increased both the number of new policies and in-force policies.

#### Number of new policies Number of policies in-force (thousands) (thousands) 1,500 13,000 12,873 1,365 1,331 1,303 12,661 1,138 1,097 12,406 12,500 12,254 1,000 12,204 12,000 500 11,500 0 11,000 Mar-10 Mar-12 Mar-09 Mar-12 Mar-09 Mar-10 Mar-11 Mar-11 Mar-13 Mar-13 (as of) (fiscal year ended)



# ■ Annualized Net Premium (ANP) from Individual Business

- In the fiscal year ended Mar-13, we increased new business ANP.
- ANP in-force from 3rd sector (medical & nursing care products) is steadily growing.

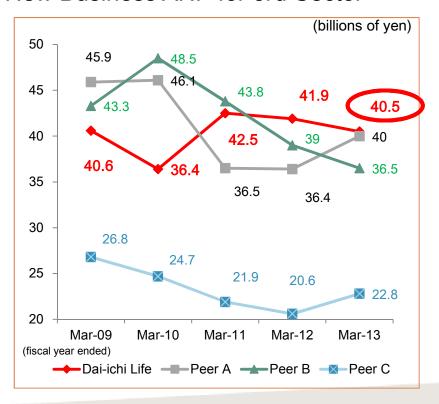




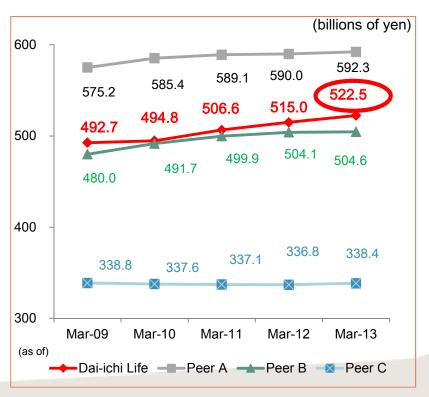
## ■ ANP from 3rd sector

- We positioned 3rd sector as one of the growth areas in the domestic market and actively promoted products/riders.
- As a result, we successfully increased ANP from 3<sup>rd</sup> sector insurance.

#### New Business ANP for 3rd Sector

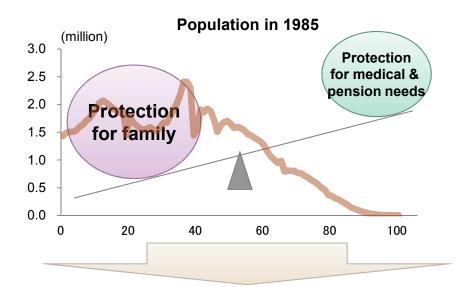


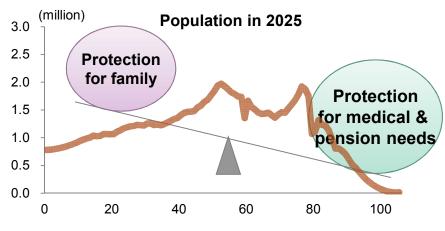
#### ANP in-force for 3rd Sector





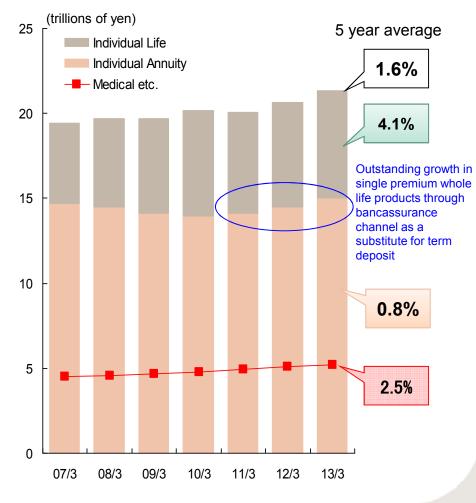
#### ■ Change in Population and Protection Needs





#### (Source) National Institute of Population and Social Security Research

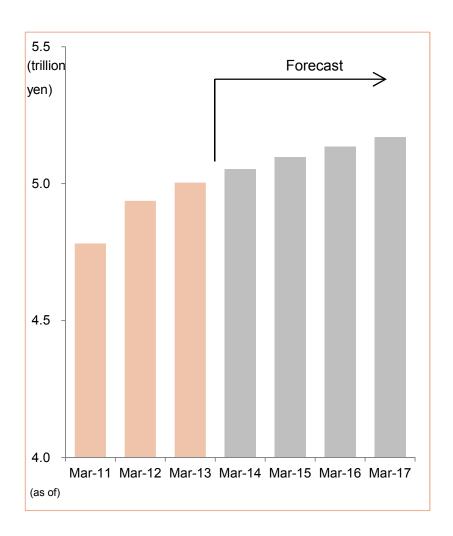
## ■ In-force ANP of Japanese Life Companies



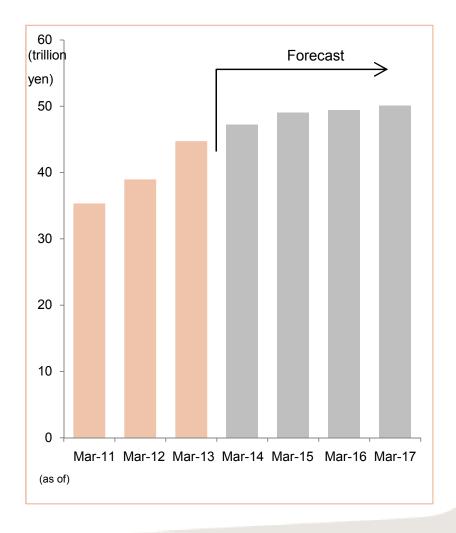
(Source) Company disclosure, Life Insurance Laboratory, Life Insurance Association of Japan



#### **■** Trend in 3rd Sector in-force ANP



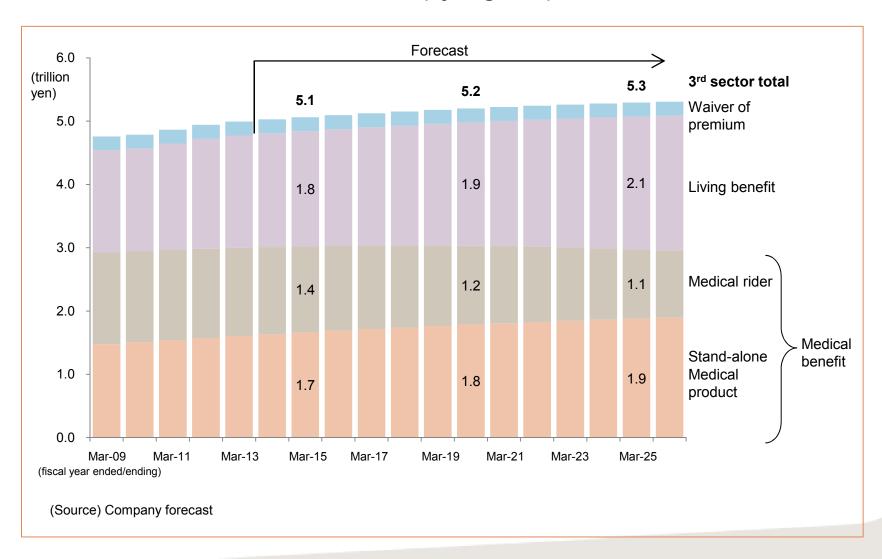
# **■** Trend in Single Premium Individual Annuities



(Source) Company forecast



# **■** Forecast for 3rd sector in-force ANP (by segment)



# III. Initiatives on Product Development

- pioneering various leading products -

# III. Initiatives on Product Development



## ■ Proactive Product Development

- Faced with the aging society and the progress in medical technology, Dai-ichi Life has shifted its product lineup to living needs benefits, and pioneered various products to cater to the changing needs of our customers.
- Dai-ichi Life has offered customers the widest coverage in the industry and was the first insurer to introduce 1) premium waiver rider, which grants the policyholder an exemption from premium payments thereafter for the life of the policy under certain conditions, and 2) medical riders linked to the public health insurance system and covering surgeries with/without hospitalization, both of which were followed by our competitors later.
- By fully leveraging the product development know-how accumulated over our history, Dai-ichi Life introduced new core products ("Bright Way" and "Crest Way") in January 2014 under the "Lifelong Partner With You Project" (1).



In "Lifelong Partner – With You Project", we aim to ensure our customers' peace of mind by providing life insurance and offer excellent health support services to our customers by leveraging the strong teamwork of all our staff with specialized expertise.

# III. Initiatives on Product Development



# ■ Products/Riders that were industry firsts

| Launch Rider |   | Payment Criteria   |  |
|--------------|---|--|--|
| Oct.<br>1995 | Physical Disability<br>Rider                              | Fixed benefit is paid if diagnosed with physical disorder (such as hemiplegia, pacemaker, artificial bladder etc.) or death caused by diseases. In Oct. 1997, another rider covering physical disorder or death caused by diseases and accidents was launched. |  |
| Apr.<br>1998 | "Intractable Disease<br>Rider"                            | Fixed benefit is paid if diagnosed with intractable disease as defined by the government   |  |
| Oct.<br>1999 | "Premium Waiver<br>Rider"                                 | Premium payment is waived upon occurrence of 3 major diseases (cancer, acute myocardial infarction (AMI) & stroke) and physical disorder. In July 2001, the coverage was expanded to when the insured needs long-term nursing care.                            |  |
| Apr.<br>2004 | Supplementary<br>Income Rider<br>"Income Support"         | Whole life annuity are paid if diagnosed with 3 major diseases (cancer, AMI & stroke), physical disorder and the insured needs Long-term Care. In Jan 2014, Fixed-term annuity was also made available.  |  |
| Apr.<br>2004 | Female-Specific Cure<br>Rider                             | Fixed benefit is paid when: operations on breast cancer, uterus and ovaria.  Breast reconstruction surgery due to mastectomy was included.   |  |
| Apr.<br>2007 | Comprehensive<br>Medical Rider                            | Fixed benefit is paid when: surgery, hospitalization and radiation treatment as specified by the public health insurance system (with/without hospitalization).  |  |
| Sep.<br>2010 | Hospitalization Rider due to 8 lifestyle-related diseases | diabetes, cardiovascular disease, hypertensive disease, cerebral vascular disorders,   |  |
| Jan.<br>2014 | Rider "Assist Seven " " " " " " " " " " " " " " " " " " " |  |  |

Children

Youth

(Distribution of number of new policies for the Six Months Ended September 2013)



14

Seniors

#### <Customer Profile> Population Pyramid in Japan · Children of Baby boomers: Future largest Grand Road (single premium whole life) market Mickey (Juvenile) · Diversified customer needs due to change in Shiawase Monogatari (Deffered Annuity) household composition and lifestyle Medical Yell <whole life-type> · Comparison-oriented product selection Medical Yell <term-type> <Our Approach> Jumpu Life(whole life w/dividends) Providing main products w/living benefits <Customer Profile> Others • Protection products (regular premium), Customers with highest life time --- Actual (Apr.-Sep. 2010) through insurance shops and bank counters, value to be provided by a prospective new <Customer Profile> <Our Approach> subsidiary (now known as DIY Life) Baby boomers : Largest market · New customer acquisition with <Products launched> Medical, nursing and savings needs stand-alone medical products 2010.9 Jumpu Life <Our Approach> <Products launched> 2014.1 Bright Way Medical & Nursing products 2011.1 Medical Yell <Term-type> · Savings-type products 2013.4 Jumpu Life - Junior <Products launched> 2014.1 Bright Way - Junior 2011.1 Medical Yell<Whole life-type> 2011.8 Grand Road 2014.1 Crest Way 85+ $0 \sim 4$ 15 ~ 19 20~24 25~29 **30~34** 35~39 40~44 45~49 50~54 55 ~ 59 60 ~ 64 65~69 70~74 75~79

Core

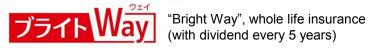


# ■ Growth Areas (savings-type products, medical and nursing care products)

|                          | Launch       | Rider  | Payment Criteria   |
|--------------------------|--------------|--|--|
| Individual savings       | Jan.<br>2006 | Fixed Annuity<br>"Shiawase<br>Monogatari"                  | Risk selection for the product is based only on the applicants' occupation. Higher the premium, higher the investment return. Annuity amount is known at the time of signing, providing visibility for post-retirement life.               |
|                          | Aug.<br>2011 | Single Premium<br>Whole Life<br>"Grand Road"               | Simple signing procedure without health declaration.  Easy to understand: sum insured and surrender value are same with premium paid, irrespective of insured person's age/gender.   |
|                          | Apr.<br>2013 | Juvenile Insurance<br>"Mickey"                             | To better tap the elderly and grandparent market, signing procedure was made simple without health declaration and medical check. Also plans without Premium Waiver rider were made available.   |
| Medical and nursing care | Jan.<br>2011 | Term-type & whole life-type medical product "Medical Yell" | Term-type for child & youth age brackets as well as female; whole life-type for seniors age bracket  |
|                          | Jan.<br>2011 | "Medical Switch"   | Provides an option to the policyholders with old medical rider to convert their policy to the latest medical product "Medical Yell" (whole life-type), without medical screening.  |
|                          | Jan.<br>2014 | Whole life nursing care annuity "Crest Way"                | Expanded payment criteria for long-term nursing care annuity for a lifetime: In addition to "Care Level 2 and above" under the public nursing care insurance system, we provide unique coverage of "Equivalent to Care Level 2 and above". |
|                          | Jan.<br>2014 | Whole life insurance<br>"Bright Way"                       | Whole life insurance with full-scale protection rider "Assist Seven" & "Assist Seven Plus"   |



## ■ Features of New Product Launched in January 2014



| * with Waiver of premium rider |                 |  |  |  |
|--------------------------------|-----------------|--|--|--|
| Whole life insurance           | 0.3 million yen |  |  |  |
| Assist Seven rider             | 29 million yen  |  |  |  |
| Assist Seven Plus rider        | 1 million yen   |  |  |  |
| Ino Ichiban NEO rider          | 10,000 yen      |  |  |  |

Monthly premium for typical policy design (35 year old male): 21,495 yen

10,000 yen

(paid-up: 65 years old, level premium, renewal in every 10 years)

hospitalization rider (120day type) per day

Eight lifestyle-related disease

Advanced medical care rider

- Comprehensive protection product based on whole life insurance, adding riders covering medical and survival benefits
- Wider coverage from death protection to survival benefit

#### ■ "Assist Seven" rider

High level of coverage (30 million yen maximum payment) for seven risks (cancer, acute myocardial infarction (AMI), stroke, need of long-term care, physical disorder, serious disability and death)

#### ■ "Assist Seven Plus" rider

In addition to the coverage of "Assist Seven" rider, provide coverage for the other five payment requirements (cancer in situ, hospitalization for AMI and stroke, "Care Level 1" under the public nursing care insurance system and "Disability Grade 1 to 4" under the Physically Disabled Persons Welfare Act)

#### ■ Waiver of premium

When diagnosed with cancer, AMI, stroke, need of long-term care and physical disorder, future premium payment will be waived (providing simple coverage, linked to payment requirements of "Assist Seven" rider).



## ■ Features of New Product Launched in January 2014



"Crest Way", whole life nursing care insurance (with dividend every 5 years, without surrender value)

Nursing care insurance

1.2 million yen annuity

Monthly premium for typical policy design (60 year old male): 21,058 yen

| 【Examples of available riders】 |
|--------------------------------|
| Assist Seven                   |
| Assist Seven Plus              |
| Ino Ichiban NEO                |
|                                |

- Fulfilling lifetime nursing care coverage
- Nursing care / medical oriented insurance meeting needs for medical protection
- Lowering premium by removing surrender value and being prepared for nursing care protection with reasonable premium
- When qualified as "in need of long-term care", nursing care annuity will be paid as long as the insured survives.
- Introducing benefit payment linked to the public nursing care insurance system (meeting on or above Care Level 2), in addition to our unique payment requirement (equivalent to the status on or above Care Level 2 under the system)
- Being prepared for unexpected expenditures (home renovation related to nursing care etc.) by adding "Assist Seven" and "Assist Seven Plus" riders. Thus, further strengthening "protection for survival"
- Introducing "adult guardianship" support, which helps an insured having difficulty in making claims due to illnesses including dementia



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